

## Notice of Meeting

# Overview & Scrutiny Committee

**Date:** Wednesday, 03 August 2016

**Time:** 17:30

**Venue:** The Annexe, Crosfield Hall, Broadwater Road, Romsey, Hampshire,  
SO51 8GL

**For further information or enquiries please contact:**

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**Legal and Democratic Service**

Test Valley Borough Council,  
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The recommendations contained in the Agenda are made by the Officers and these recommendations may or may not be accepted by the Committee.

**PUBLIC PARTICIPATION SCHEME**

*If members of the public wish to address the meeting they should notify the Legal and Democratic Service at the Council's Beech Hurst office by noon on the working day before the meeting.*

## Membership of Overview & Scrutiny Committee

### MEMBER

Councillor C Lynn

Councillor I Jeffrey

Councillor N Adams-King

Councillor D Baverstock

Councillor J Cockaday

Councillor D Drew

Councillor C Dowden

Councillor B Few Brown

Councillor A Finlay

Councillor P Hurst

Councillor J Lovell

Councillor J Neal

Councillor B Page

Councillor T Preston

Councillor J Ray

Councillor K Tilling

Vacancy

Chairman

Vice-Chairman

### WARD

Winton

Dun Valley

Blackwater

Cupernham

St Mary's

Harewood

North Baddesley

Amport

Chilworth, Nursling and  
Rownhams

Tadburn

Winton

Millway

Harroway

Alamein

Cupernham

Valley Park

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## AGENDA

**The order of these items may change as a result of members  
of the public wishing to speak**

- 1 Apologies**
- 2 Public Participation**
- 3 Declarations of Interest**
- 4 Urgent Items**
- 5 Minutes of the meeting held on 8 June 2016**
- 6 Call in Items**
- 7 Urgent decisions taken since last meeting**
- 8 Community Safety Panel Final Report 4 - 13**

This report sets out the panel's proposed means of achieving the Council's community safety function.  
(Councillor Baverstock) (20 mins)
- 9 Complaints Handling 14 - 56**

This report presents the annual summary of complaints dealt with under the Council's formalised procedure 2015/16 for consideration of the Overview and Scrutiny Committee. (Complaints Communications Officer) (20 mins)
- 10 Work Programme Report 57 - 70**

To enable Members to keep the Committee's future work programme under review (15 mins)